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Application No. 10/002,743
Response to Office Action

Customer No. 01933

Attorney Docket No. 01702/LH

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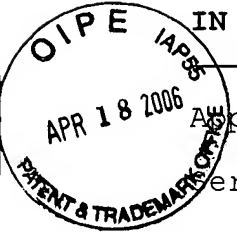
Date of Deposit: April 18, 2006

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N. Sareesh

Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.



**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,743

Filed : November 2, 2001

For : TECHNICAL SUPPORT
SYSTEM

Art Unit : 3623

Examiner : Romain Jeanty

A M E N D M E N T

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed
January 20, 2006, the term for response to which expires on
April 20, 2006.

Amendments to the Drawings are described on page 2 of this
paper.

Amendments to the Claims are set forth in the listing of
claims which begins on page 3 of this paper. Claims 1-12 are
amended.

Remarks begin on page 11 of this paper.